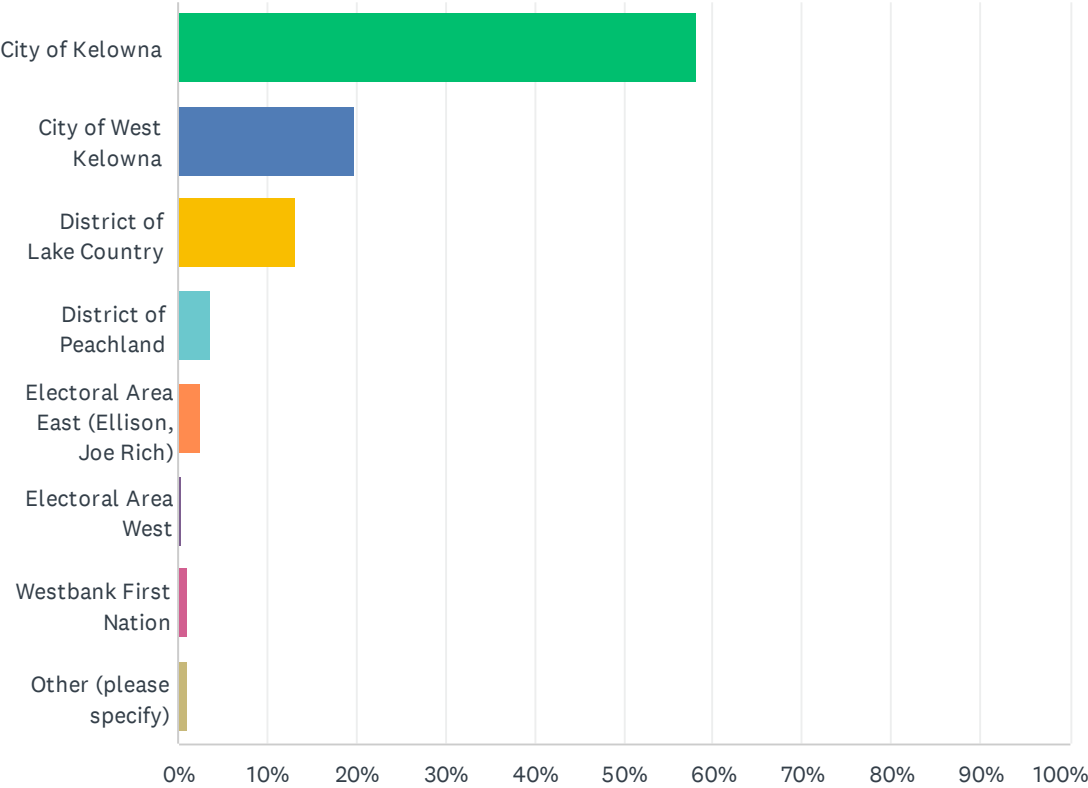


Q1 Which municipality do you live in?

Answered: 4,230 Skipped: 0



Food Waste Engagement Phase Two

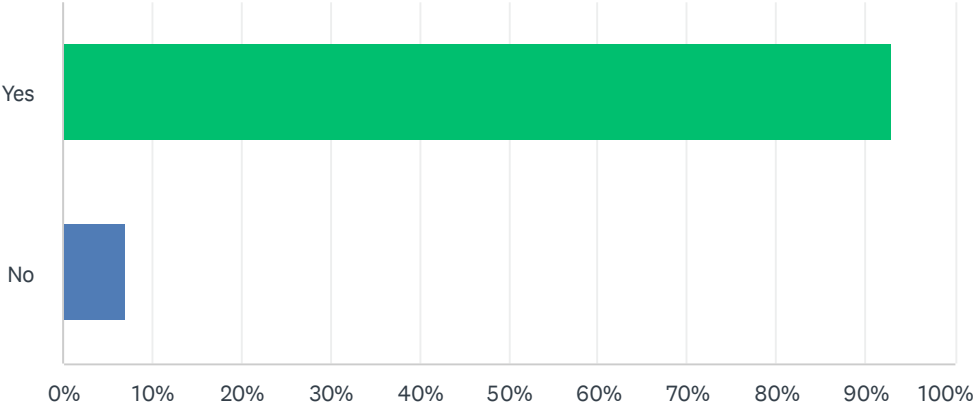
ANSWER CHOICES	RESPONSES	
City of Kelowna	58.30%	2,466
City of West Kelowna	19.91%	842
District of Lake Country	13.12%	555
District of Peachland	3.55%	150
Electoral Area East (Ellison, Joe Rich)	2.58%	109
Electoral Area West	0.47%	20
Westbank First Nation	0.99%	42
Other (please specify)	1.09%	46
TOTAL		4,230

Q2 What is your postal code?

Answered: 4,224 Skipped: 6

Q3 Do you have curbside collection (cart system)?

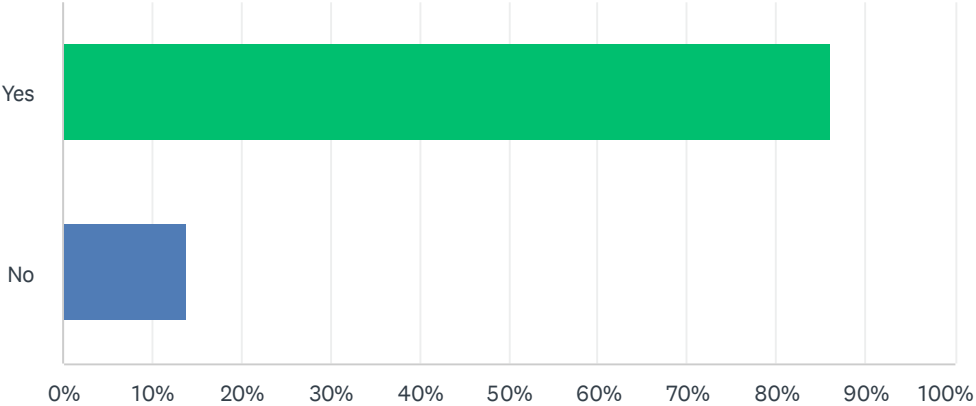
Answered: 4,229 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	92.95%	3,931
No	7.05%	298
TOTAL		4,229

Q4 Do you have a yard waste cart?

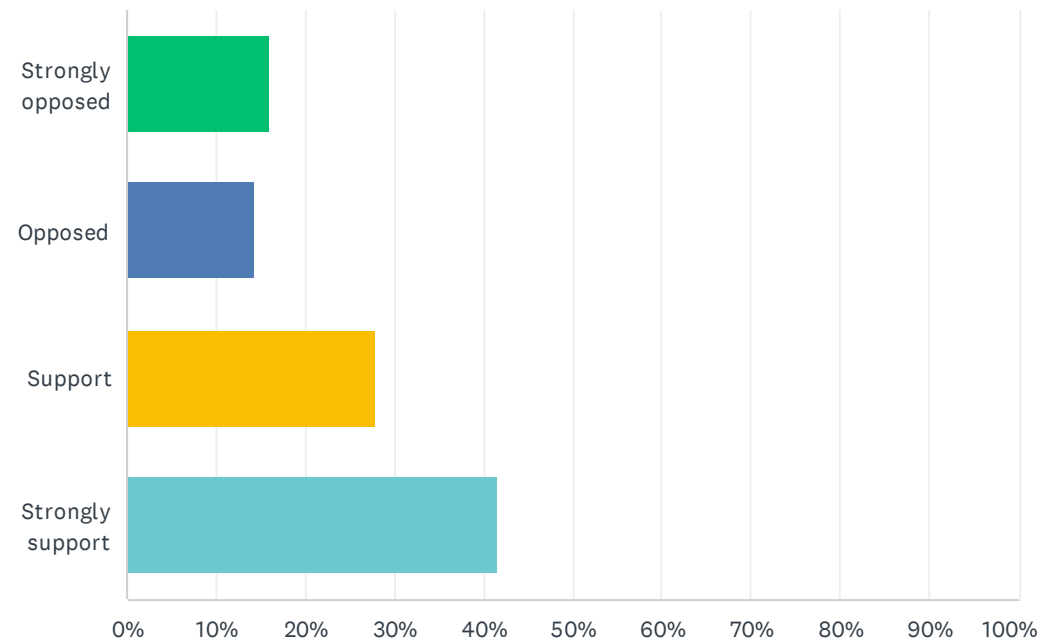
Answered: 4,229 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	86.10%	3,641
No	13.90%	588
TOTAL		4,229

Q5 Currently, yard waste is collected biweekly (every other week), and garbage is collected weekly (every week). If food waste was added to yard waste carts, we are considering collecting the food waste/yard waste cart weekly and switching garbage collection to biweekly. Please indicate your level of support for weekly food and yard waste collection (organics) and biweekly garbage collection?

Answered: 4,229 Skipped: 1

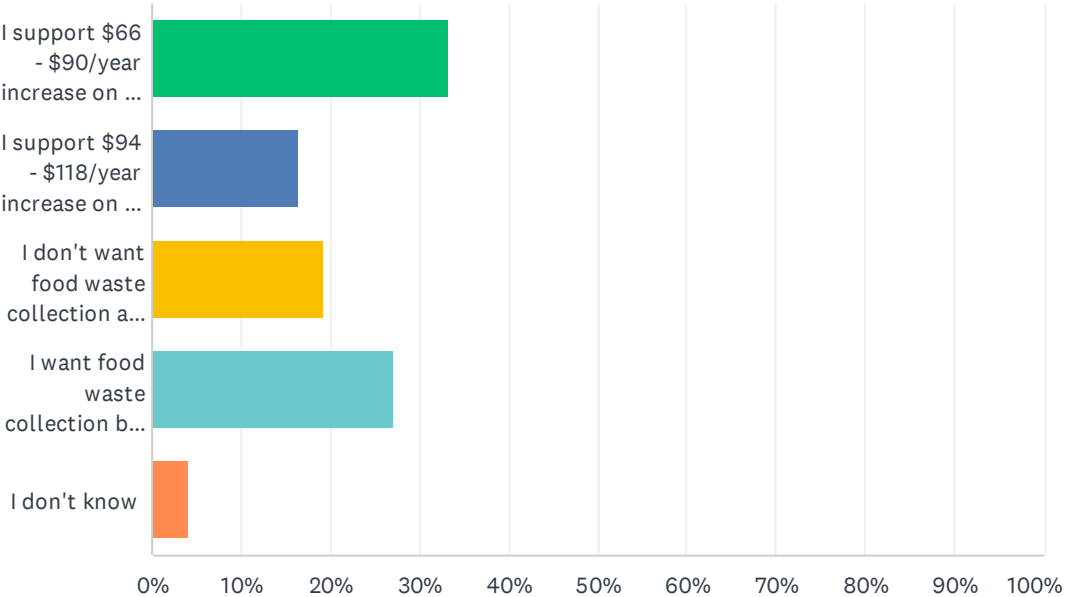


Food Waste Engagement Phase Two

ANSWER CHOICES	RESPONSES	
Strongly opposed	16.06%	679
Opposed	14.38%	608
Support	28.00%	1,184
Strongly support	41.57%	1,758
TOTAL		4,229

Q6 In our first phase of engagement, cost was a concern for respondents. Please choose which statement best represents your opinion?

Answered: 4,228 Skipped: 2

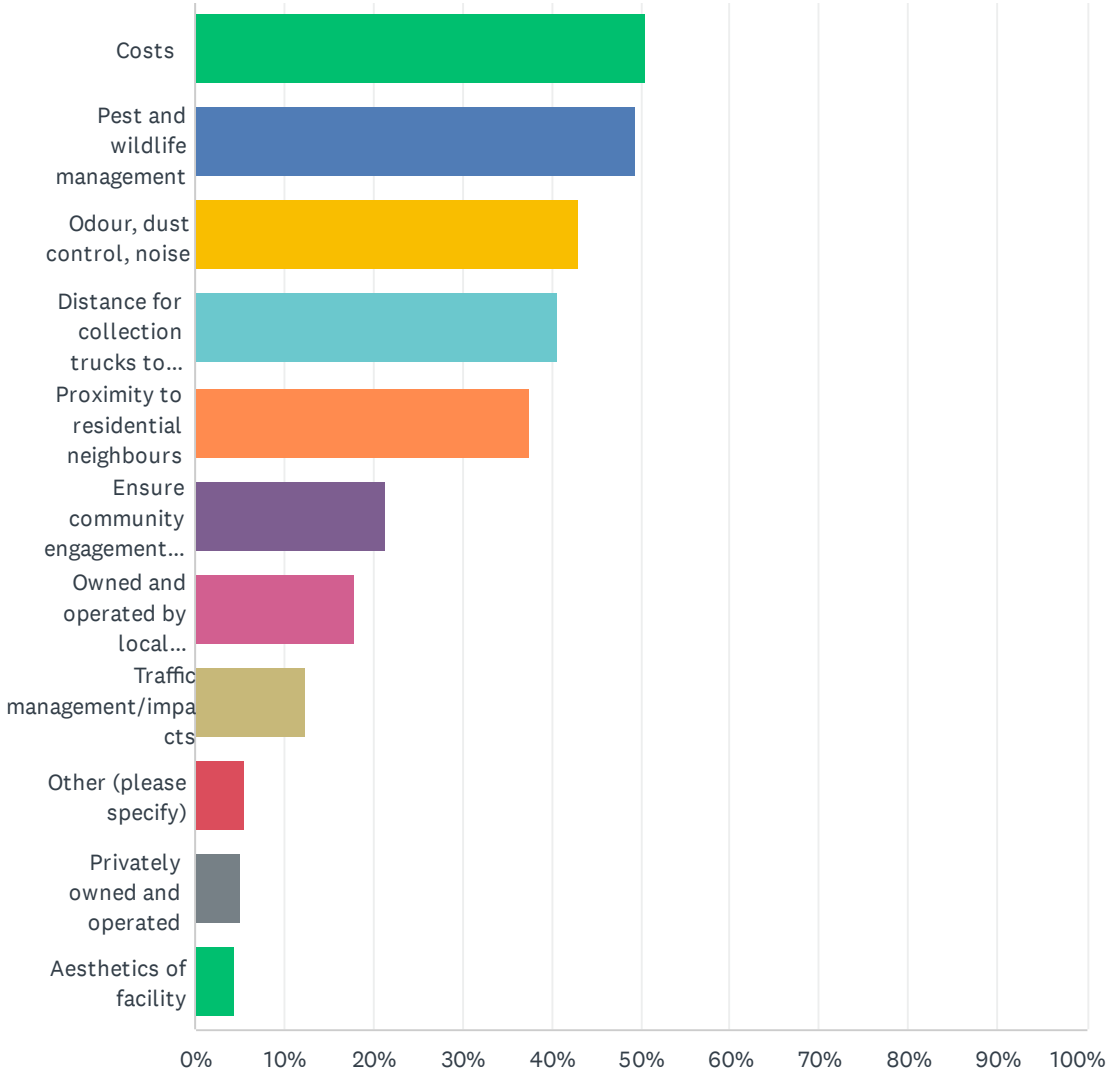


ANSWER CHOICES	RESPONSES	
I support \$66 - \$90/year increase on my taxes or utility bill to have weekly food waste/yard waste collection and biweekly garbage collection (every other week).	33.35%	1,410
I support \$94 - \$118/year increase on my taxes or utility bill to have weekly food waste/yard waste collection and weekly garbage collection	16.46%	696
I don't want food waste collection and therefore oppose any tax/utility bill increase.	19.16%	810
I want food waste collection but do not support a tax/utility bill increase	27.08%	1,145
I don't know	3.95%	167
TOTAL		4,228

Q7 Current facilities able to process food waste are either out of region or too far for curbside collection trucks to travel to, therefore yard waste mixed with food waste (organic waste) from curbside collection trucks would need to be sent to a transfer station. The organic waste would then be loaded into larger long-haul trucks and sent to processing facilities that may exist outside of the region. There are many things that need to be considered when determining transfer station locations, some of which are listed below. Please choose your top three from the list below that you would like considered when determining a transfer station.

Answered: 4,230 Skipped: 0

Food Waste Engagement Phase Two

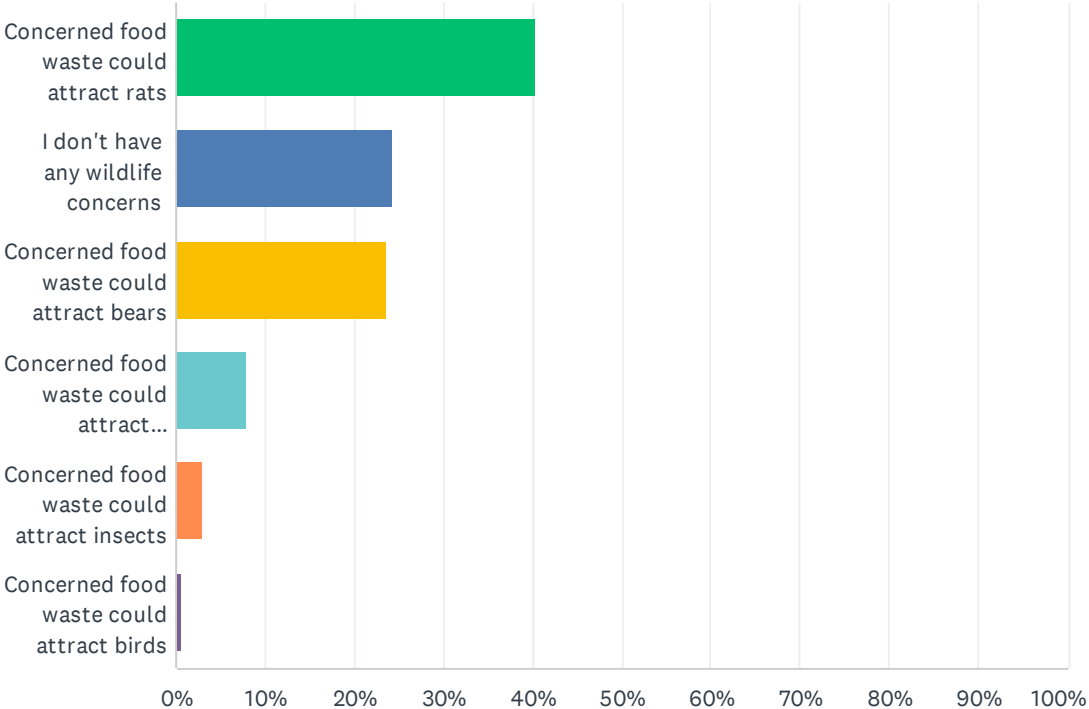


Food Waste Engagement Phase Two

ANSWER CHOICES	RESPONSES	
Costs	50.57%	2,139
Pest and wildlife management	49.50%	2,094
Odour, dust control, noise	43.10%	1,823
Distance for collection trucks to travel (green house gas reduction)	40.76%	1,724
Proximity to residential neighbours	37.42%	1,583
Ensure community engagement opportunities once proposed location identified	21.32%	902
Owned and operated by local government	17.83%	754
Traffic management/impacts	12.39%	524
Other (please specify)	5.48%	232
Privately owned and operated	5.20%	220
Aesthetics of facility	4.40%	186
Total Respondents: 4,230		

Q8 During Phase One of public consultation on food waste, residents expressed concerns with separating food waste out of the garbage and potentially attracting wildlife. From the list below, please indicate your top concern regarding food waste, if any?

Answered: 4,229 Skipped: 1

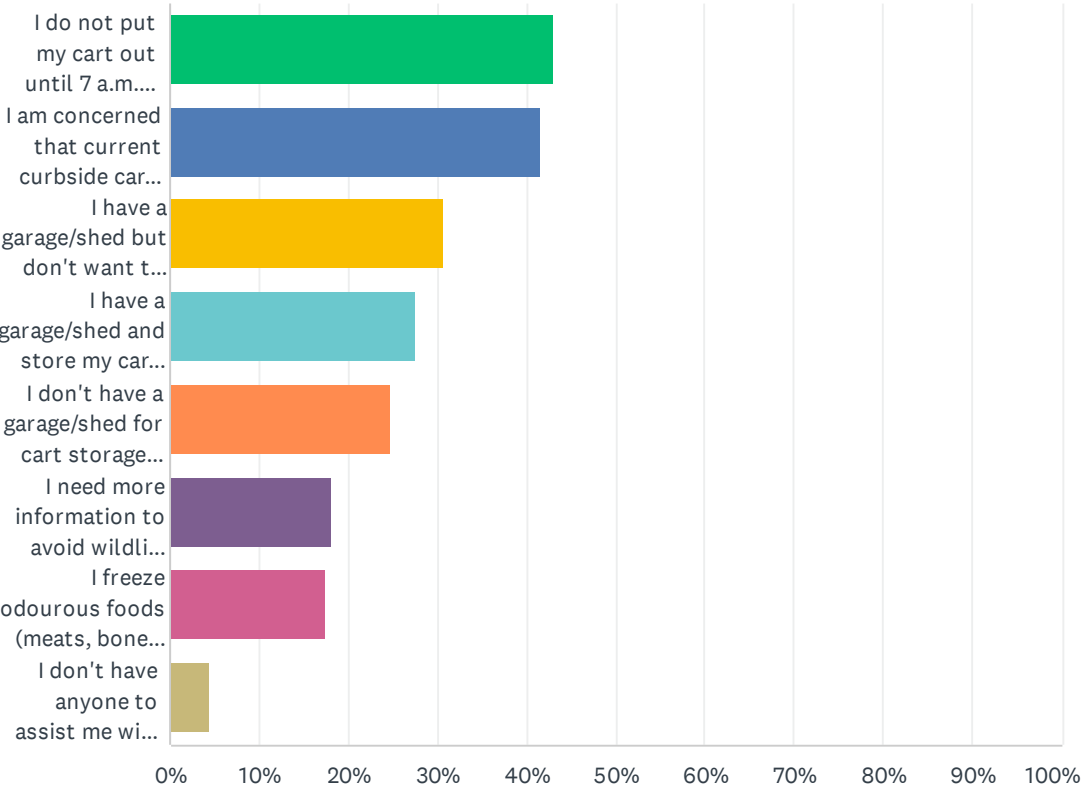


Food Waste Engagement Phase Two

ANSWER CHOICES	RESPONSES	
Concerned food waste could attract rats	40.32%	1,705
I don't have any wildlife concerns	24.36%	1,030
Concerned food waste could attract bears	23.76%	1,005
Concerned food waste could attract raccoons	7.92%	335
Concerned food waste could attract insects	2.93%	124
Concerned food waste could attract birds	0.71%	30
TOTAL		4,229

Q9 Based on our research and public feedback to date, we have identified ways that wildlife conflicts can be managed. From the list below, please check all that apply to your household.

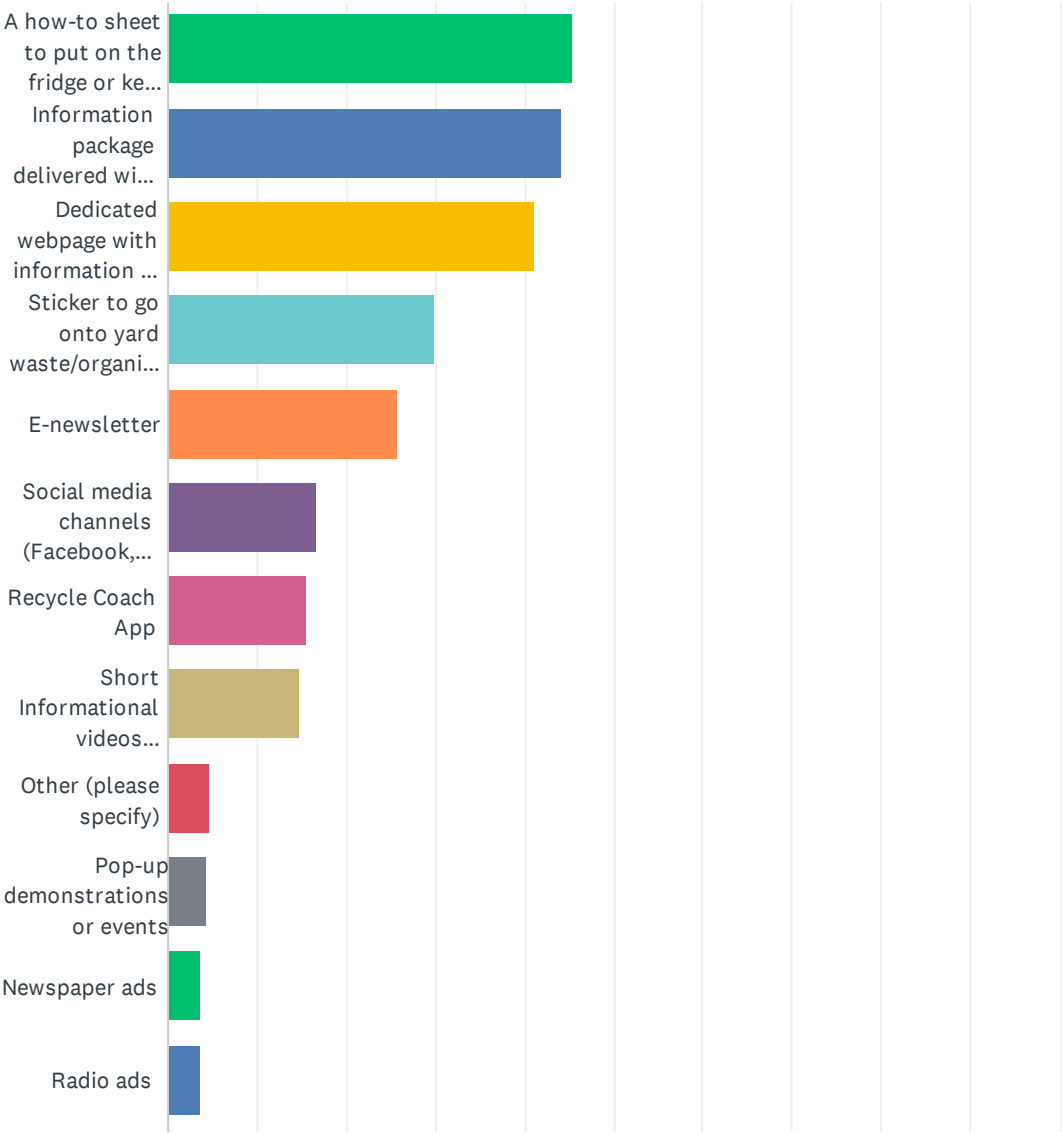
Answered: 4,220 Skipped: 10

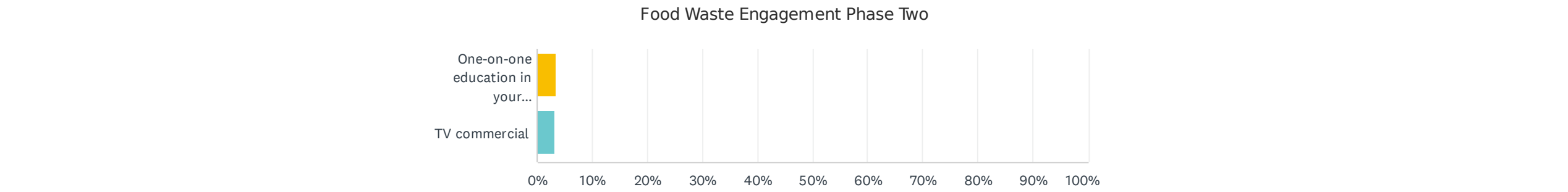


ANSWER CHOICES	RESPONSES	
I do not put my cart out until 7 a.m. on collection day.	43.15%	1,821
I am concerned that current curbside carts are not bear resistant or lockable.	41.61%	1,756
I have a garage/shed but don't want to store my carts inside my garage between collection days.	30.66%	1,294
I have a garage/shed and store my carts inside the garage/shed until collection day.	27.51%	1,161
I don't have a garage/shed for cart storage on non collection days.	24.64%	1,040
I need more information to avoid wildlife conflicts.	18.06%	762
I freeze odourous foods (meats, bones) and only put them out on collection day.	17.39%	734
I don't have anyone to assist me with getting my cart out by 7 a.m.	4.57%	193
Total Respondents: 4,220		

Q10 How would you want to hear/learn about how a residential curbside organic waste collection program works? Please select up to three methods.

Answered: 4,224 Skipped: 6

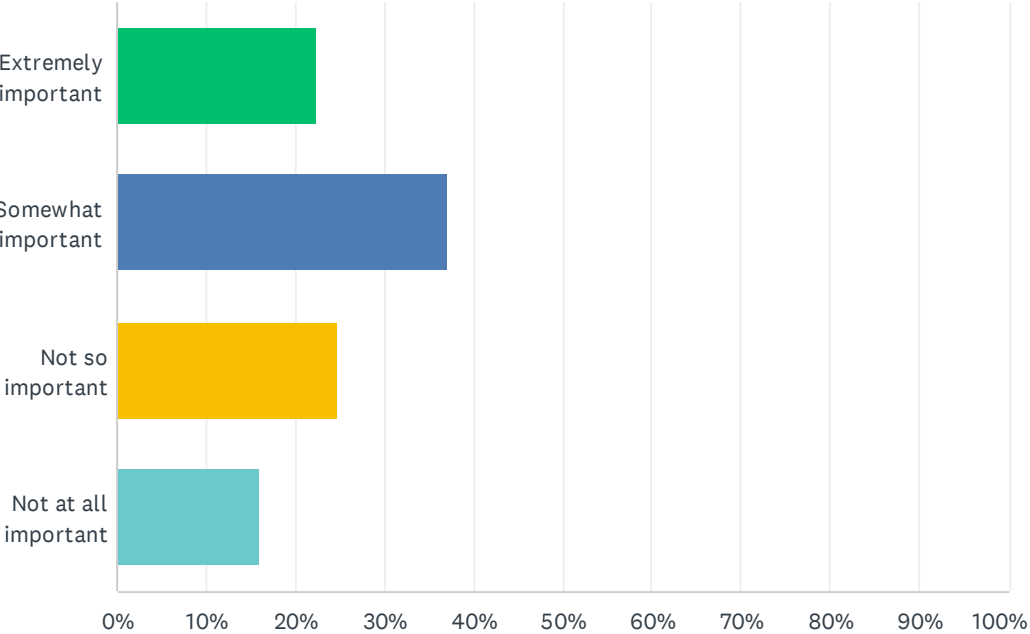




ANSWER CHOICES	RESPONSES	
A how-to sheet to put on the fridge or keep handy for reference	45.38%	1,917
Information package delivered with cart	44.08%	1,862
Dedicated webpage with information and resources	41.05%	1,734
Sticker to go onto yard waste/organics cart	29.90%	1,263
E-newsletter	25.90%	1,094
Social media channels (Facebook, Instagram, Twitter, You Tube)	16.55%	699
Recycle Coach App	15.60%	659
Short Informational videos available on YouTube or the RDCO website	14.77%	624
Other (please specify)	4.66%	197
Pop-up demonstrations or events	4.19%	177
Newspaper ads	3.65%	154
Radio ads	3.60%	152
One-on-one education in your neighbourhood	3.43%	145
TV commercial	3.17%	134
Total Respondents: 4,224		

Q11 Currently yard waste in the region is composted and made for sale as GlenGrow. If food waste is mixed with yard waste, this material would no longer be processed into GlenGrow and could be used in other uses such as mine reclamation. How important is it to you that compost from curbside carts be made available for purchase for use in the region (i.e. yards, parks etc.)?

Answered: 4,226 Skipped: 4



Food Waste Engagement Phase Two

ANSWER CHOICES	RESPONSES	
Extremely important	22.31%	943
Somewhat important	37.03%	1,565
Not so important	24.75%	1,046
Not at all important	15.90%	672
TOTAL		4,226

Q12 What other thoughts, concerns or comments would you like to share about a curbside residential organics (food waste) collection program or determining a location for a transfer station?

Answered: 1,790 Skipped: 2,440

Q13 Would you like to enter your email for a chance to win one of five \$50 grocery store gift cards?Email address and/or phone number:

Answered: 2,953 Skipped: 1,277