



RDCO FOOD WASTE SURVEY

Return completed survey to your municipal hall or to the Regional District of Central Okanagan, 1450 KLO Road, Kelowna, BC V1W 3Z4 by July 2, 2024.

Last fall, the Regional District of Central Okanagan initiated Phase One of engagement to determine community support for a curbside food waste collection program in the Central Okanagan. The results showed 73% of respondents expressed enthusiasm for such a program and 83% said they would likely participate.

Your interest in a food waste collection program for the Central Okanagan hasn't gone unnoticed and we are now in Phase Two of public engagement. For the month of June, we want to hear more from you regarding curbside food waste collection. Your participation will help us design a successful program that serves residents region-wide.

Through this survey, we are looking for further feedback on various aspects of the food waste program identified in Phase One, including considerations for a transfer station location, how often garbage is to be collected, costs and wildlife concerns and preferred methods for education and outreach.

For more information on Phase Two and the food waste program please visit yoursay.rdco.com.

1. Which municipality do you live in?

- ☐ City of Kelowna
- ☐ City of West Kelowna
- ☐ District of Lake Country
- ☐ District of Peachland
- ☐ Electoral Area East (Ellison, Joe Rich)
- ☐ Electoral Area West
- ☐ Westbank First Nation
- ☐ Other (please specify) _____

2. What is your postal code?

3. Do you have curbside collection (cart system)?

- ☐ Yes
- ☐ No

4. Do you have a yard waste cart?

- ☐ Yes
- ☐ No

5. Currently, yard waste is collected biweekly (every other week), and garbage is collected weekly (every week). If food waste was added to yard waste carts, we are considering collecting the food waste/yard waste cart weekly and switching garbage collection to biweekly.

Please indicate your level of support for weekly food and yard waste collection (organics) and biweekly garbage collection?

- ☐ Strongly opposed
- ☐ Opposed
- ☐ Support
- ☐ Strongly support

6. In our first phase of engagement, cost was a concern for respondents.

Please choose which statement best represents your opinion?

- ☐ I support \$66 - \$90/year increase on my taxes or utility bill to have weekly food waste/yard waste collection and biweekly garbage collection.
- ☐ I support \$94 - \$118/year increase on my taxes or utility bill to have weekly food waste/yard waste collection and weekly garbage collection.
- ☐ I don't want food waste collection and therefore oppose any tax/utility bill increase.
- ☐ I want food waste collection but do not support a tax/utility bill increase.
- ☐ I don't know.

7. Current facilities able to process food waste are either out of region or too far for curbside collection trucks to travel to, therefore yard waste mixed with food waste (organic waste) from curbside collection trucks would need to be sent to a transfer station. The organic waste would then be loaded into larger long-haul trucks and sent to processing facilities that may exist outside of the region.

There are many things that need to be considered when determining transfer station locations, some of which are listed below. Please choose your top three from the list below that you would like considered when determining a transfer station.

- ☐ Odour, dust control, noise
- ☐ Aesthetics of facility
- ☐ Distance for collection trucks to travel (greenhouse gas reduction)
- ☐ Costs
- ☐ Privately owned and operated
- ☐ Owned and operated by local government
- ☐ Traffic management/impacts
- ☐ Pest and wildlife management
- ☐ Proximity to residential neighbours
- ☐ Ensure community engagement opportunities once proposed location is identified
- ☐ Other (please specify) _____

8. During Phase One of public engagement on food waste, residents expressed concerns with separating food waste out of the garbage and potentially attracting wildlife.

From the list below, please indicate your top wildlife concern regarding food waste, if any?

- ☐ Concerned food waste could attract rats.
- ☐ Concerned food waste could attract raccoons.
- ☐ Concerned food waste could attract bears.
- ☐ Concerned food waste could attract insects.
- ☐ Concerned food waste could attract birds.
- ☐ I don't have any wildlife concerns.

9. Based on our research and public feedback to date, we have identified ways that wildlife conflicts can be managed.

From the list below, please check all that apply to your household.

- ☐ I am concerned that current curbside carts are not bear resistant or lockable.
- ☐ I don't have a garage/shed for cart storage on non collection days.
- ☐ I need more information to avoid wildlife conflicts.
- ☐ I have a garage/shed but don't want to store my carts inside my garage between collection days.
- ☐ I have a garage/shed and store my carts inside the garage/shed until collection day.
- ☐ I freeze odourous foods (meats, bones) and only put them out on collection day.
- ☐ I do not put my cart out until 7 a.m. on collection day.
- ☐ I don't have anyone to assist me with getting my cart out by 7 a.m.
- ☐ Other (please specify) _____

10. How would you want to hear/learn about how a residential curbside organic waste collection program works? Please select up to three methods.

- ☐ Information package delivered with cart
- ☐ Short informational videos available on YouTube or the RDCO website
- ☐ Social media channels (Facebook, Instagram, X (formerly Twitter), YouTube)
- ☐ E-newsletter
- ☐ Newspaper ads
- ☐ Pop-up demonstrations or events
- ☐ A how-to sheet to put on the fridge or keep handy for reference
- ☐ Sticker to go onto yard waste/organics cart
- ☐ Dedicated webpage with information and resources
- ☐ TV commercial
- ☐ Radio ads
- ☐ One-on-one education in your neighbourhood
- ☐ Recycle Coach App
- ☐ Other (please specify) _____

11. Currently, yard waste in the region is composted and made for sale as GlenGrow. If food waste is mixed with yard waste, this material would no longer be processed into GlenGrow and could be used in other uses such as mine reclamation.

How important is it to you that compost from curbside carts be made available for purchase for use in the region (i.e. yards, parks etc.)?

- ☐ Extremely important
- ☐ Somewhat important
- ☐ Not so important
- ☐ Not at all important

12. What other thoughts, concerns or comments would you like to share about a curbside residential food waste (organics) collection program or determining a location for a transfer station?

13. Would you like to enter for a chance to win one of five \$50 grocery store gift carts? If so, please write your email or phone number on the line below.

Email address and/or phone number: _____

Pursuant to section 26 of the Freedom of Information and Protection of Privacy Act, your personal information is being collected for the purpose of the Food Waste Phase Two Survey to notify winners. If you have any questions about the collection, access, use or disclosure of your personal information, please contact: Privacy Officer, Regional District of Central Okanagan, 1450 KLO Road, Kelowna, BC, V1W 3Z4 at foi.privacy@rdco.com or call 250-469-6224.

Thank you for participating and helping to shape food waste collection in the Central Okanagan!

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